



FADVS

Florida Association Directors of Volunteer Services, Inc.

On behalf of your FADVS Board of Directors, I encourage you to make plans now to attend the Florida Association of Volunteer Directors, Inc. (FADVS) Fall Conference on Thursday October 18, 2018 in Ocala, FL. We have joined forces again with the Association of Florida Healthcare Auxiliaries-Volunteers, Inc. (AFHAV) to bring you a dynamic conference.

This conference will be filled with best practices and ideas to help you tackle the unique challenges associated with today's healthcare environment. Many of us are supporting a multitude of programs and services within our organizations, while facing the challenge of managing an unpaid workforce. To succeed in this field we must learn from each other and share with one another. That is the power of *"Igniting Connections for Success."* Regardless of how long you have been in volunteer management, you will discover something you can implement in your organization that can make a difference for your patients and your organization.

For current FADVS members this is an opportunity to take advantage of one of the most important benefits of your membership. For those who are not yet members we invite you to join and take advantage of the benefits of membership and this conference. (Go to www.FADVS.org for membership information.)

The meeting will be held at the Hilton Ocala Hotel, 3600 SW 36th Avenue, Ocala, FL 34474.

The following is the conference agenda:

Thursday, October 18, 2018

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| 9:15 am - 10:15 am | <i>"Recruiting and Onboarding Interns"</i>
Julie Meyer, PHR, Volunteer Services Manager |
| 10:30 am - 11:30 am | <i>"When You Have to Have That Difficult Conversation - Don't Retreat, Advance!"</i>
AnnaLuisa Huffman, Director of Volunteer Services |
| 11:30 am - 2:00 pm | <i>FADVS Installation Luncheon and Annual Business Meeting</i> |
| 2:00 pm - 3:00 pm | <i>"Round Robin Discussion"</i>
Topics: Recruitment, Retention, Recognition |
| 3:15 pm - 4:00 pm | <i>"Using Fiber Art to Engage your Community"</i>
Valerie Lamm, Volunteer Services Manger |

Additional information, along with any updates, will be available on our website: www.FADVS.org
Your Board of Directors and I look forward to seeing you in Ocala on the October 18!

Jill Mondry, CAVS
President, FADVS 2018

FADVS Annual Education Conference

Igniting Connections for Success

Thursday, October 18, 2018

Speaker	Time	Session	Bio
 <p>Julie Meyer <i>Manager, Volunteer Services, Florida Hospital East Orlando</i></p>	9:15 am- 10:15 am	<p>Interns- Recruitment & Onboarding</p> <p>While we cannot always add an FTE to meet our growing program needs, utilizing an unpaid intern is a great way to support our projects and goals. This program will explore the benefits of a semester student intern and learn best practices, tools, and methods for recruiting, onboarding and supervising interns. You will leave with a toolbox of strategies which can be implemented immediately.</p>	<p>Julie is a Human Resources practitioner and has been part of the Florida Hospital family since 2009, first as a volunteer and then as a staff member. Her previous experience includes HR roles at Goldman Sachs and a variety of technology companies and staffing agencies. She completed graduate level studies in Organizational Communication at Wake Forest University and holds a bachelor's degree in Communication from Coker College.</p>
 <p>AnnaLuisa Huffman <i>Director, Volunteer Services, Manatee Memorial Hospital</i></p>	10:30 am- 11:30 am	<p>When You Have to Have that "Difficult Conversation" Don't Retreat-Advance!</p> <p>Not all volunteers are the perfect fit for your healthcare facility. How do we approach the subject and have the difficult conversations that are needed? We take charge of the situation and proceed! Here we will discuss a few helpful hints and approaches so you won't retreat.</p>	<p>AnnaLuisa holds a Masters in Pastoral Theology from Barry University in Miami, FL and an MBA in Marketing/ Management from the University of South Florida in Tampa, FL. Her previous experience includes the Director of Faith Formation, Director of Marketing for a 100+ year old publishing company, sales representative and business manager of a Gift Shop.</p>
FADVS Business Meeting/Installation Luncheon			
<p>All FADVS Meeting Attendees</p>	2:00 pm- 3:00 pm	<p>Round Robin Session</p> <p>Roundtable discussion of hot topics in volunteer administration including recruitment, onboarding, and recognition</p>	
 <p>Valerie Lamm, CAVS <i>Senior Manager, Volunteer Services South/West Market, Florida Hospital Celebration Health</i></p>	3:15 pm- 4:00 pm	<p>Using Fiber Art Projects to Engage Your Community</p> <p>Learn how you can extend your hospital's footprint and mission in your local community by building a team of off-campus volunteers. These generous folks make beautiful gifts for your patients that will be remembered and cherished well beyond their hospital stay. Pillows, blankets, smocks for NICU babies, super hero capes for pediatric patients, etc. Simple and low cost strategies will be shared that increase volunteer hours and community impact.</p>	<p>Valerie joined Florida Hospitals in 2011 first as a recruiter then assumed the role of volunteer manager. Prior to this role, her career includes 27 years of experience as a Human Resources Director and 3 years as full time missionaries with her husband in the Dominican Republic. Valerie is an active volunteer in many community-based organizations and also leads a clinical mission trip annually for Florida Hospital nurses and doctors to a variety of locations throughout South and Central America.</p>