

List Last Revised February 6, 2015

## COMPARISON OF VOLUNTEER MANAGEMENT SOFTWARE

Software Name	Initial cost to purchase	Yearly subscription cost	# of orgs using this	year launched	operating system needed for admin? (Windows? Mac OS X? Any?)	cloud software? (data accessed via Internet)	HQ Users can access info offline?	If web-based, is it WAI compliant?	online access for volunteers to input some of their own data?	org can customize for peer reports?	online forum for peer support?	can track volunteer hours / tasks by week?	can track volunteer hours / tasks by month?	can track volunteer hours / tasks by project?	can track volunteer skills?	can track volunteer availability & interests?	exports data into other types of files (e.g. spreadsheets)?	more than one admin can access tool at once?	scheduling / shift management / calendar?	different users / distinct access levels?
Andar/360	\$2,500+	\$3000	100+	2004	Windows	Yes	No	??	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
CERVIS (Community Event Registration and Volunteer Management System)	\$100	\$300 - \$1,800/yr	Under 1000	2007	any	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
CharityCounts.org	Free	Free	??	2011	??	Yes	??	??	??	??	??	??	??	??	??	??	??	??	??	??
CivVolunteer and CivCRM	free	free	300+	2013 CivVolunteer, 2005 CivCRM	N/A	Yes	No	Yes: Public Forms, No: Admin Interface	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
CivCore Volunteer Management	varies	varies	350+	2000	??	Yes	No	??	Yes	??	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	??
Common Ground for Volunteer Management (Convo / Blackbaud)	N/A	\$2400	600+	2008	any	Yes	No	??	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	??
Count Me In (for sports league volunteers)	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
Delightful Labor	Free & Open Source	Free	Unknown	2014	any	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
DonorPro, by TowerCare Technologies	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
elbase	free single-user download	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
elbasebuilder	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
GiftMaker Pro Volunteer Module	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
GiftsFriends&Time, by OneWhoServes, Inc.	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
GiftWorks Volunteers, an optional feature of GiftWorks fundraising software, by Mission Research	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??
GivePulse	Free and varies based on tier/features	Free and varies based on tier/features	1700+	2012	Any	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Global Relief Network volunteer management system, from AidMatrix	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??	??

† = some organizations have blogs, Facebook or other online profiles that allow for customer comments or questions; for the purposes of this question, however, this does not qualify as a dedicated users' forum

WAI = Web Accessibility Initiative, meaning people with disabilities or using assistive technology can use the software or web site, because the software has been designed in such a way that it is WAI compliant (alt tag descriptions aren't enough).

♦ = access to different fields can be restricted to different users; for instance, access to fields regarding job performance could be restricted to just one or two users, and volunteers, if they are allowed to access the database, could not see each others' information, etc.



